

REQUEST A COMPUTER FOR YOUR CLIENT

Case managers, after working with your low-income clients enough to understand their situations and computer needs, you can request a computer from us using the form linked below. You will need to:

- share information with us about your client – their profession (or prior profession), education level, how they intend to use the computer, etc.
- agree to pick up the computer from our refurbisher within a week's time and deliver it promptly to the client
- ensure that the client is comfortable using the computer provided
- report back to us about how things are going

We assign one computer per family, unless there is an exceptional need (the family is particularly large or includes a full-time college student, for example.)

Please note: Our inventory of refurbished computers is limited. **We rely on you to help us match each client's likely usage with the computer that we give them.** Sharing the client's education and work histories, likely futures, and how other family members will use the computer helps us make that match. In order to ensure we have the inventory to assign an appropriately powered computer to a full-time college student studying engineering, for example, we assign less powerful computers to clients who will only be using them to take ESOL classes, draft a resume, and get online.

Requests with incomplete information may not be fulfilled!

If we have already worked with your organization and you understand and agree with the above info, you can [submit a request using this link](#).

If we have not already worked with you or your organization, please [reach out to us to discuss](#).